

CASE MEMO

Treatment Gap & Causation Memo

Internal analysis — cause, documentation, and litigation significance.

CASE OVERVIEW	
CASE NO.	MR-2026-0418
PATIENT	Reyes, Camila A.
DOB	04/18/1986
DATE OF LOSS / SERVICE	03/14/2025
MATTER TYPE	Personal injury — motor vehicle collision
PREPARED FOR	Mercer & Hale LLP
ATTORNEY	J. Alvarez, Esq.
PREPARED BY	S. Okafor, RN
DATE PREPARED	08/13/2026

AI does the reading. You make the calls — always.

To: File — Reyes v. Delgado**From:** S. Okafor, RN — records analysis**Re:** Treatment gap 03/24/2025 - 04/09/2025: cause, documentation, and litigation significance**Date:** 07/30/2026

DATE	EVENT	SOURCE
03/24/2025	PCP refers to orthopedics; note documents radicular signs	p. 056
04/02/2025	Orthopedic consult; MRI ordered; PT referral written	p. 068
04/03/2025	PT authorization letter issued by carrier	p. 113
04/09/2025	First PT visit — evaluation performed	p. 112

Cause

The interval between the PCP referral (03/24/2025) and the first PT visit (04/09/2025) is 16 days; between the PT referral (04/02/2025) and the first visit it is 7 days. The authorization letter is dated 04/03/2025, one day after the PT referral. No missed appointment, no-show, or patient-initiated delay is documented in the chart, the scheduler, or the PT attendance log.

Impact on diagnosis and prognosis

The treating orthopedist (deposition 07/22/2026, pp. 60-71) opined that the interval did not change the diagnosis or prognosis: the physical findings on 04/09/2025 were consistent with the 04/02/2025 exam, and the MRI (04/05/2025) had already confirmed the herniation before PT began. No worsening was documented between 03/24/2025 and 04/09/2025.

Conclusion

The gap is attributable to insurance authorization logistics, is documented end to end, and does not support a failure-to-mitigate defense. It is disclosed in the demand letter to avoid surprise at deposition.